

What Is VTS and Who Can Use This Service?

In an ongoing effort to improve the quality of service to our Eastern Oklahoma Veterans, Jack C. Montgomery VA Medical Center (JCMVAMC) initiated the Veterans Transportation Service (VTS). This innovative program provides free transportation for our Veterans with special needs and Veterans who do not have transportation to and from their outpatient appointments.

Any Veteran enrolled at the medical center is eligible for VTS, although priority will be given to Veterans who are disabled, homeless, wheelchair-bound, have cancer, or at high risk for suicide.

Along with JCMVAMC, the Tulsa VA Outpatient Clinic, Vinita VA Outpatient Clinic and Hartshorne VA Outpatient Clinic also offer this service.

**To Schedule a Pickup,
Call the VTS Call Center at:**

**918-577-3500
or toll free at 877-905-4538**



Contact Information

Muskogee VA Medical Center

1011 Honor Heights Dr
Muskogee, Oklahoma 74401
918-577-3000, Toll Free: 1-888-397-8387

Tulsa VA Outpatient Clinic

9322 East 41st St
Tulsa, OK 74145
918-628-2500, Toll Free: 1-888-398-8387

Hartshorne VA Outpatient Clinic

1429 Pennsylvania Ave
Hartshorne, OK 74547
Toll Free: 1-888-878-1598

Vinita VA Outpatient Clinic

269 S 7th St
Vinita, OK 74301
918-713-5400, Toll Free: 1-877-887-1783



Jack C. Montgomery
**VETERANS AFFAIRS
MEDICAL CENTER**

"Excellence Starts Here"

1011 Honor Heights Dr
Muskogee, Oklahoma 74401
Phone: 918-577-3000
Toll Free: 1-888-397-8387
www.muskogee.va.gov



Veterans Transportation Service



**Expanding Healthcare Access
to Our Eastern Oklahoma Veterans**



**VA
HEALTH
CARE**

Defining
EXCELLENCE
in the 21st Century

How to Schedule A Pickup



To schedule an appointment for transportation, call the VTS office at least 48 hours in advance or tell your patient services assistant (PSA) when scheduling your medical appointment to transfer the call to the VTS Call Center. Another convenient method of scheduling can be accessed through the JCMVAMC internet site at www.muskogee.va.gov and clicking the TRANSPORTATION Need a Ride Button at the bottom of the page.

Schedulers will call the night before your appointment to confirm your pickup time and location. If for any reason you need to cancel a scheduled appointment, please notify the VTS Call Center as soon as possible to allow another Veteran the opportunity to use the service.

Who We Serve and Where We Go

Any Veteran may use VTS, although priority will be given to Veterans who are disabled, homeless, wheelchair-bound, have cancer, or at high risk for suicide.

Our service includes transportation to and from all our Eastern Oklahoma clinics but is limited to certain daily schedules and routes. Please contact your Call Center scheduler for specific days and times.



What to Expect from VTS



VTS works hard to provide our Veterans with safe transportation to and from their medical appointments with efficiency, courtesy, respect, and the standard of care they deserve. VTS drivers, escorts and staff are here to show patience, understanding and to help Veterans with any aspect of their medical transportation needs. VTS is just one of the many programs offered by the Jack C. Montgomery VA Medical Center that proves "Excellence Starts Here."

Pickup